

PAY YOUR RENT ONLINE!!!

Read Below and Learn How to Pay Your Rent for FREE!!!



Dear Valued Tenant,

We are excited to share our online payment options with you! You can pay your rent (and other charges) online—directly from your bank account by E-Check! You can even use the payment system to view your payment history and your current/upcoming charges.

But best of all, this service is **FREE**—it comes at no additional cost to you as a Tenant!

To get started, simply go to www.firebirdhousing.com and complete the Tenant Portal Sign-up under the tenant tab. Additionally, you can submit the enclosed Tenant Portal Sign-up form via mail or in person to our Corporate office. Once your information has been submitted, you'll receive your activation email from us within 5 business days. The email will contain the link that you'll need in order to set up your password. Keep an eye out for that email! Make sure to check your spam folder and/or junk mail filters to ensure it doesn't accidentally wind up there.

We also offer the convenient option of paying your rent or other fees via Credit Card or Debit Card. However, please note that when choosing to pay with your Credit Card or Debit Card, there is a nominal associated fee that is assessed which is based on the payment amount.

Consider the following benefits of paying your rent online:

- **Security.** Online payments are much more secure than mailing a check. You'll receive an email notification when your payment is made that you can keep for your records and you can sign up for email reminders that your rent is coming due.
- **Speed.** Online payments post to your account immediately, faster than if you mail a check, use an online bill payment service, and even faster than when you drop a check off at our office. Avoid late fees!
- **Convenience.** View your charges and make payments online anytime and from anywhere. No more paper checks, envelopes, stamps, or unnecessary "out of your way" trips to our office to drop off a check. You can even set up a recurring payment so your rent is paid automatically—no worries about forgetting to pay your rent on time or dealing with late fees!

Please take the time to familiarize yourself with our company website, www.FirebirdHousing.com. It is an invaluable tool for you to use throughout your tenancy! You can submit service requests directly from your tenant portal and obtain copies of important documents and procedures. Let us know if you have any questions and thank you for being a valued tenant!

Sincerely,

The Firebird Housing Specialist Team
www.FirebirdHousing.com

Questions or comments? Call us at (480) 663-1993.